

RETAINER ONBOARDING EXERCISE

Respond to incidents faster and avoid common pitfalls

PREPARATION IS KEY TO SUCCESSFUL IR

Engaging your key responders with CrowdStrike incident response (IR) experts prior to a retainer activation will not only increase your ability to respond faster, it will also help you avoid common pitfalls seen during IR efforts.

THE CROWDSTRIKE APPROACH

CrowdStrike's retainer onboarding is a six-session collaborative engagement led by CrowdStrike incident responders and technology specialists that are focused on familiarizing your team with the tools, technologies and procedures that come into play during an incident.

At the conclusion of the engagement, CrowdStrike will review and deliver your "Retainer Onboarding Summary." This document includes the information captured during the onboarding sessions and serves as a quick reference guide to get the two teams prepared and aligned to effectively respond to an incident.

SESSION 1	SESSION 2	SESSION 3	SESSION 4
Overview of Incident Response Lifecycle	Forensic Data Acquisition	Security Posture	Communications and Legal Privilege
SESSION 5	SESSION 6	DEBRIEF	
CrowdStrike Technologies Overview	CrowdStrike Technologies Testing	Review Onboarding Summary and Executive Debrief of Key Onboarding Observations	

Learn more at www.crowdstrike.com/services/

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BENEFITS OF A RETAINER ONBOARDING EXERCISE

Become more efficient at incident response

Identify key roles and responsibilities during an incident

Understand your organization's security response posture

Predefine how CrowdStrike and your organization will work together during an incident

Define and test process for deployment of CrowdStrike's rapid response tools

Plan for any continuous improvement projects