

Falcon LogScale Operational Support Services

Operationalize cost-effective data logging solutions to deliver key business outcomes using CrowdStrike Falcon LogScale

Modern log management solutions

Transitioning to a modern log management solution can deliver improved visibility, real-time speed and scale for large data volumes, with a reduced infrastructure footprint and significant cost savings for your organization.

If you're planning on self-managing CrowdStrike Falcon® LogScale in a private cloud or your own data center, the CrowdStrike Services team can provide expert guidance when deploying and operationalizing your Falcon LogScale solution.

Operationalizing the Falcon LogScale solution

Falcon LogScale Operational Support Services helps you accelerate the deployment of Falcon LogScale aligned to your prioritized use cases and the business outcomes you are looking to achieve with your data logging solutions.

CrowdStrike consultants can educate, guide and expertly assist your organization to review your project timeline and identify the key stakeholders that need to be involved. The team will assess your readiness for the Falcon LogScale platform and assist with planning and installation, data onboarding, content customization and knowledge transfer for your Falcon LogScale project.

Falcon LogScale is a centralized log management platform that allows organizations to make data-driven decisions about the performance, security and resiliency of their IT environment.

Key benefits

Define prioritized use cases and key business outcomes for data logging solutions

Get assistance in operationalizing the Falcon LogScale platform according to best practices

Align the configuration of the Falcon LogScale platform to your prioritized use cases to deliver business outcomes



Why choose CrowdStrike?

Key service features

Planning and installation

- Review infrastructure and critical use cases.
- Provide guidance on architectural best practices and use case configuration.
- Assist with platform integrations.

Data onboarding

- Assist with onboarding log data into the Falcon LogScale platform.
- Create and/or modify parsers to match ingested data sources.
- Provide advisory support on logging best practices.

Content customization

- Assist with customization of dashboards, dashboard properties, dashboard parameters and widgets.
- Create and configure alerts, actions, and scheduled searches to support dashboards and use case configurations.

Knowledge transfer

- Share relevant knowledge via working sessions.
- Turn over customized documentation created during the engagement.

Expert assistance: CrowdStrike Services helps with architecting data logging solutions and ingesting data into your platform

Customized guidance: CrowdStrike consultants have deep understanding of log management best practices to accelerate your implementation

Use case implementation: CrowdStrike Services provides expert guidance on data logging solutions that drive value for your business processes

About CrowdStrike Services

CrowdStrike Services delivers Incident Response, Advisory Services, Technical Assessments, Product Support and Training that help you prepare to defend against advanced threats, respond to widespread attacks, enhance your cybersecurity practices and controls and operationalize your technology platform.

We help our customers assess and enhance their cybersecurity posture, implement technologies, test defenses against real-world attacks, respond to incidents, accelerate forensic investigations, and recover from a breach with speed and precision. Harnessing the power of the CrowdStrike® Security Cloud and the CrowdStrike Falcon® platform, we help you protect critical areas of enterprise risk and hunt for threats using adversary-focused cyber threat intelligence to identify, track and prevent attacks from impacting your business and brand.

CrowdStrike:

We stop breaches.

Learn more

www.crowdstrike.com/services/

Email

services@crowdstrike.com

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