CrowdStrike University Customer Access Pass

Access CrowdStrike training on your schedule

Overview

Regularly training your IT and security teams is of paramount importance in preventing cybersecurity attacks. CrowdStrike University (CSU) offers a Customer Access Pass program to eligible customers to ensure that users of the CrowdStrike Falcon® platform can take full advantage of CrowdStrike's ability to stop breaches. The CSU Customer Access Pass provides access to the CSU online learning portal, where organizations can benefit from a large library of CrowdStrike eLearning courses and What's New in Falcon videos at no charge.

Training available with the CSU Customer Access Pass

Having a team of well-trained individuals prepared and constantly learning about new CrowdStrike products and features is essential to help your organization realize a better ROI, ensure project success and reduce expenses.

With the CSU Customer Access Pass, customers have access to all of CrowdStrike's 100-level eLearning courses that will help your team get up-to-speed quickly on the CrowdStrike Falcon platform.

In addition, CrowdStrike What's New in Falcon videos ensure that employee skills stay up-to-date. The list of CrowdStrike University eLearning courses included with the CSU Customer Access Pass is constantly expanding — see the most current list in the CSU training catalog or in the CSU online portal.

Key benefits

A no-fee training subscription to CrowdStrike University is available to customers based on endpoints purchased with a new contract or at contract renewal

The access pass provides users with access to 100-level self-paced training courses, including access to product fundamentals and ongoing product update training

The subscription is valid for the term of the contract

It provides access to a training calendar with live instructor-led training classes

Instructor-led training classes require fee-based training credits, and certification exams require fee-based exam vouchers

Popular courses include:

- **FALCON 100: FALCON PLATFORM ARCHITECTURE OVERVIEW**
  Learn about components of the Falcon platform and how they defend against a typical attack scenario. Learn details about CrowdStrike® Falcon Prevent™ next-gen AV, CrowdStrike Falcon® Insight XDR, CrowdStrike Falcon® Adversary Intelligence integrated intelligence and CrowdStrike Falcon® Adversary OverWatch™ managed threat hunting.

- **FALCON 101: FALCON PLATFORM TECHNICAL FUNDAMENTALS** Understand the installation, configuration and management of the Falcon platform, including a complete walkthrough of the interface.

- **FALCON 105: SENSOR INSTALLATION, CONFIGURATION AND TROUBLESHOOTING**
  Learn sensor pre-installation considerations, see installation examples and options, and get installation instructions as well as troubleshooting tips.

- **FALCON 120: INVESTIGATION FUNDAMENTALS**
  Learn what types of data the Falcon platform captures, how to access data through the interface, and which apps should be used for different investigation types.

- **CTI 130: INTELLIGENCE FUNDAMENTALS**
  Learn how to make use of the Falcon Adversary Intelligence application, including the Falcon Adversary Intelligence subscription and how to submit requests for information (RFIs) and malware for analysis. Modules include threat actors, tailored intelligence, reporting, and API and integration points.

- **WHAT'S NEW IN FALCON**
  Through short, informal training videos, learn about new CrowdStrike Falcon features and feature changes.

How many access passes will my organization receive?

The number of access passes you receive is based on how many endpoints your organization has purchased at the time of your contract. The table below shows the number of endpoints purchased and the corresponding number of access passes provided at no charge.

Endpoints Purchased	Access Passes
1-500	2
501-2,500	6
2,501-5,000	10
5,001-20,000	20
20,001-50,000	30
50,001-100,000	40
100,001-250,000	60
250,001+	75

CrowdStrike University Customer Access Program Eligibility

Customers are eligible for a CSU Customer Access Pass based on the number of endpoints purchased during key contract periods:

Upon purchase as a new CrowdStrike customer

Upon renewal of a contract as a CrowdStrike customer

Learn advanced skills with instructor-led training

In addition to eLearning courses included with the CSU Customer Access Pass, organizations can add training credits that can be applied toward advanced, instructor-led training courses. These courses offer hands-on exercises that prepare employees to respond to incidents or conduct proactive hunting. The exercises included in these courses simulate a real-world environment and allow participants to test their ability to hunt and respond. Other instructor-led courses help cyber analysts and cloud and identity specialists expand their skills.

With the purchase of training credits, advanced, instructor-led courses with exercises can be added to your training plan. CrowdStrike recommends that organizations consider adding at least two credits per CSU Customer Access Pass.

Training credits can be applied to the following instructor-led courses:

- **CLOUD 223:** IDENTIFYING AND REMEDIATING RISKS IN YOUR CLOUD ENVIRONMENT WITH CSPM | 2 CREDITS

- **CLOUD 270:** SECURING CLOUD WORKLOADS AND CONTAINERS WITH FALCON CLOUD SECURITY | 2 CREDITS

- **CTI 330:** CREATING INTELLIGENCE WITH FALCON | 4 CREDITS

- **CTI 346:** STRUCTURED ANALYTIC TECHNIQUES FOR CYBER ANALYSTS | 2 CREDITS

- **FALCON 200:** FALCON PLATFORM FOR ADMINISTRATORS | 2 CREDITS

- **FALCON 201:** FALCON PLATFORM FOR INCIDENT RESPONDERS | 2 CREDITS

- **FALCON 202:** INVESTIGATING AND QUERYING EVENT DATA WITH FALCON EDR | 2 CREDITS

- **FALCON 240:** INVESTIGATING AND MITIGATING THREATS WITH REAL TIME RESPONSE | 2 CREDITS

- **FALCON 280:** INVESTIGATING WITH FALCON FORENSICS | 2 CREDITS

- **FALCON 302:** ADVANCED THREAT HUNTING WITH FALCON | 6 CREDITS

- **IDP 270:** PROTECTING WORKFORCE IDENTITIES WITH FALCON IDENTITY PROTECTION | 2 CREDITS

- **LOG 200:** FALCON LOGSCALE FOR ADMINISTRATORS | 4 CREDITS

- **LOG 201:** PREPARING, INGESTING, AND PARSING LOG DATA USING FALCON LOGSCALE | 2 CREDITS

- **LOG 202:** ANALYZE LOGS, VISUALIZE DATA, AND ANSWER BUSINESS-CRITICAL QUESTIONS USING FALCON LOGSCALE | 2 CREDITS

[View the instructor-led training calendar](#)

Validate skills with CrowdStrike certification

The CrowdStrike Falcon Certification Program (CFCP) is a professional certification program aligned with job roles of Falcon users. With the purchase of exam vouchers, validation of employee skills can be added to your training plan.

The following CFCP exams are available at Pearson VUE:

- **CrowdStrike Certified Falcon Administrator** (CCFA) │ 1 exam voucher

- **CrowdStrike Certified Falcon Responder** (CCFR) │ 1 exam voucher

- **CrowdStrike Certified Falcon Hunter** (CCFH) │ 1 exam voucher

- **CrowdStrike Certified Identity Specialist** (CCIS) │ 1 exam voucher

- **CrowdStrike Certified Cloud Specialist** (CCCS) │ 1 exam voucher

To learn more, download the CrowdStrike Falcon Certification Program Guide here.

More information

Visit the CrowdStrike University Training and Certification website
or contact us at training@crowdstrike.com.

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