



A Beginners Guide to Deploying CrowdStrike Falcon Sensor on Amazon WorkSpaces

V 1.1





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Deployment Guide: Build your Amazon WorkSpaces environment with the Falcon sensor installed

Prerequisites:

- Have an AWS account to create or administer an Amazon WorkSpace. Users do not need an AWS account or AWS console access to connect to and use their Amazon WorkSpaces.
- Decide the billing model - choose between yearly sensor licensing model or AWS metered billing. You are required create a separate image for each of the licensing models.
- Require a WorkSpaces compliant Directory Service for user management and logins.
- On launching the WorkSpace, you must specify profile information for the user, including a username and email address, or you can access the directory service and create your usernames to be linked in the Workspace build. Users complete their profiles by specifying a password that will accessible from a system generated email. (Information about WorkSpaces and users is stored in a directory.)
- Verify the supported regions and select a region for your WorkSpaces. Amazon WorkSpaces is available in most AWS Regions. For more information about the supported regions, see [AWS Region Table](#).
- It is required to have a fully qualified domain name (FQDN) for the deployment of WorkSpaces
- The WorkSpace must be a domain member to the directory service.
- Note on Product Support:
 - Login to the CrowdStrike Falcon Console or CrowdStrike Support portal for product related questions and help.



- Email aws@crowdstrike.com for any questions regarding CrowdStrike integrations with AWS.



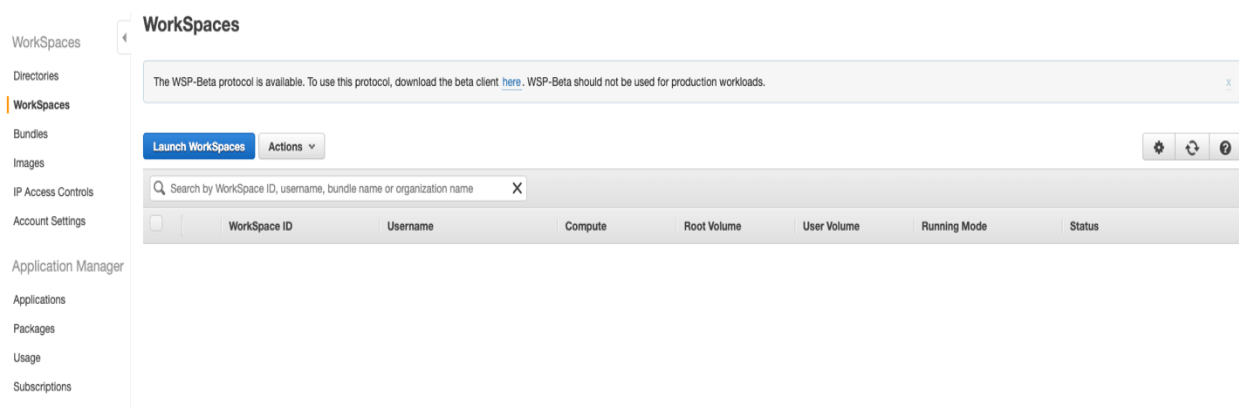
Deployment Steps: Creation of Amazon WorkSpace Custom Image

Customers can take their current WorkSpaces golden image and create a new image with the CrowdStrike Falcon sensor installed on the image. This will allow you to use the golden image to create end user WorkSpaces with the CrowdStrike agent installed.

Step 1: Select region to host the WorkSpace

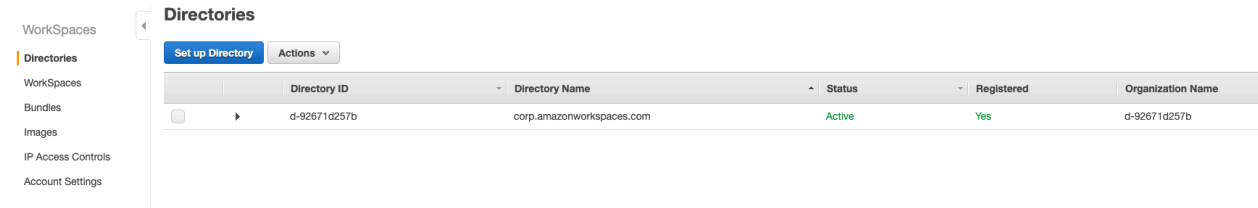
To begin, select an AWS region that supports WorkSpaces. Please refer to the list of regions that support WorkSpaces on [Amazon's Region Table](#). For this demo, we will be using us-east-1 (N. Virginia) region.

Open the Amazon WorkSpaces console at <https://console.aws.amazon.com/WorkSpaces/>.



Step 2: Validate Directory Services

From the WorkSpaces console select the Directories tab to validate your Directory services in your AWS region. You should have an active directory services that is registered as pictured below:



If you do not have a directory service please see the following links from AWS to setup a Directory Services:

<https://aws.amazon.com/directoryservice/>

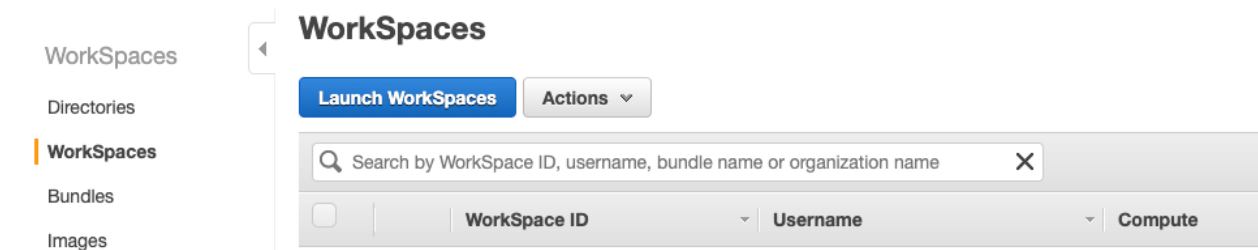
<https://aws.amazon.com/quickstart/architecture/active-directory-ds/>

Step 3: WorkSpace Golden Image Creation

If you do not have a current image and this is a new install, you will need to create a WorkSpace to connect and create your golden image. If you have a current Golden Image that you would like to modify and add the CrowdStrike Falcon Sensor, please skip to **Step 12**.

We will step through the creation of the WorkSpace in the next steps:

From the WorkSpaces console, select WorkSpaces from the navigation pane.



Choose **Launch WorkSpaces** button to create a new WorkSpace.

Step 4: Select Directory

In the first screen, select your directory service from the drop down and select next.

Launch WorkSpaces

Step 1: Select Directory

Step 2: Identify Users

Step 3: Select Bundles

Step 4: WorkSpaces

Configuration

Step 5: Review

Select a Directory

Select a directory in which you want to launch WorkSpaces. The directory will contain both users and WorkSpaces.

Directory

[Create a new Directory](#)

*Amazon WorkDocs does not offer a native Linux client for Amazon Linux WorkSpaces. See details [here](#)

Cancel

Next Step

Step 5: Identify Users

You will create your users or select existing users in your Active Directory. To create a new user, enter the username, first name, last name and email address and click **Create User**.

You can create multiple users by selecting the **Create Additional Users** button before selecting the **Create Users'** button.

Launch WorkSpaces

Step 1: Select Directory

Step 2: Identify Users

Step 3: Select Bundles

Step 4: WorkSpaces

Configuration

Step 5: Review

Identify Users

To create a WorkSpace for existing users in this directory, search and select from the search results below. Then, click the "Add Selected" button. Once you have finish selecting users, click "Next" to select the WorkSpace Bundle.

Create New Users and Add Them to Directory: corp.amazonworkspaces.com

Username	First Name	Last Name	Email
<input type="text" value="cuser"/>	<input type="text" value="CrowdStrike"/>	<input type="text" value="User"/>	<input type="text" value="ne.franklin@crowdstrike.com"/> REMOVE

+ Create Additional Users

Create Users

Once you have created your user account, you should see the user listed as below. Once you have added your users, select **Next Step** button

Please Note: If you are new to WorkSpaces, you will have a WorkSpaces limit to 2 WorkSpaces on your account. Each user will be assigned one WorkSpace. You will need to submit a support ticket to AWS to request a WorkSpace resource increase to your desired number. Please see AWS Support page for creating a ticket and resource increase.



Launch WorkSpaces

Step 1: Select Directory

Step 2: Identify Users

Step 3: Select Bundles

Step 4: WorkSpaces Configuration

Step 5: Review

Identify Users

To create a WorkSpace for existing users in this directory, search and select from the search results below. Then, click the "Add Selected" button. Once you have finish selecting users, click "Next" to select the WorkSpace Bundle.

Create New Users and Add Them to Directory: corp.amazonworkspaces.com

Username	First Name	Last Name	Email	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	REMOVE

Select Users from Directory: corp.amazonworkspaces.com

Username	Name	Email
Search for users by username, first name, last name or email		
< < No Users >		

1 WorkSpace (20 users can be selected at a time)

Username	Name	Email
<input checked="" type="checkbox"/> corp.amazonworkspaces.com/csuser	CrowdStrike User	jaime.franklin@crowdstrike.com

Step 6: WorkSpace Bundle Selection

In this step, you will select a bundle with the OS version and resources desired. Based on the purpose of the WorkSpace, select a version of the OS and software required for your users. In this example we will use the standard Windows 10 bundle to create our image. Once you select your bundle click the **Next Step** button at the bottom of the screen.

Launch WorkSpaces

Step 1: Select Directory

Step 2: Identify Users

Step 3: Select Bundles

Step 4: WorkSpaces Configuration

Step 5: Review

Select Bundle

Select a bundle of compute, operating system, storage, and applications for each of your users. All Amazon Linux bundles come with the following packages: Firefox, LibreOffice, Evolution, Python and more. All Windows bundles come with the following applications: Internet Explorer 11, Firefox and 7-Zip. You can install your own applications and packages on your WorkSpaces once it has launched. More details on Windows Plus bundles which include Microsoft Office can be found [here](#).

<input type="checkbox"/>	Performance with Amazon Linux 2 PCoIP	English (US)	2 vCPU	7.5 GiB	80 GB	100 GB
<input type="checkbox"/>	Power with Amazon Linux 2 PCoIP	English (US)	4 vCPU	16 GiB	175 GB	100 GB
<input type="checkbox"/>	PowerPro with Amazon Linux 2 PCoIP	English (US)	8 vCPU	32 GiB	175 GB	100 GB
<input checked="" type="checkbox"/>	Standard with Windows 10 Free tier eligible PCoIP	English (US)	2 vCPU	4 GiB	80 GB	50 GB
<input type="checkbox"/>	Standard with Windows 10 and Office 2016 PCoIP	English (US)	2 vCPU	4 GiB	80 GB	50 GB
<input type="checkbox"/>	Value with Windows 10 PCoIP	English (US)	1 vCPU	2 GiB	80 GB	10 GB
<input type="checkbox"/>	Value with Windows 10 and Office 2016 PCoIP	English (US)	1 vCPU	2 GiB	80 GB	10 GB
<input type="checkbox"/>	Performance with Windows 10 PCoIP	English (US)	2 vCPU	7.5 GiB	80 GB	100 GB

Assign WorkSpace Bundles

Select bundle and storage sizes for each of your users. You can select root and user volume sizes of 80GB and 10GB, 80GB and 50GB, 80GB and 100GB, 175GB and 100GB or expand volumes up to 2000GB each. More details about our storage options can be found [here](#).

Username	Bundle	Language	Root Volume	User Volume
corp.amazonworkspaces.com/csuser	Standard with Windows 10 (PCoIP)	English (US)	80	50



Step 7: WorkSpace Configuration

In this step you will select the running mode, encryption for volumes and manage tags, if required. It is important that you do not encrypt your volumes as we will be using this to create your golden image. Once you make your choices for tags and running mode select **Next Step** button.

Launch WorkSpaces

- Step 1: Select Directory
- Step 2: Identify Users
- Step 3: Select Bundles
- Step 4: WorkSpaces Configuration
- Step 5: Review

WorkSpaces Configuration

Running Mode

Choose how you will run and pay for your WorkSpaces. Learn more [here](#).

AlwaysOn

Billed monthly. Instant access to an always running WorkSpace.

AutoStop

Free tier eligible

Billed by the hour. WorkSpaces starts automatically when you log in, and stops when no longer being used. When possible, AutoStop snapshots the desktop state to the root volume of the WorkSpace. When a user next logs in, their WorkSpace resumes its previous state, including the state of programs and documents.

AutoStop Time (hours)

Encryption

To further enhance the security of your WorkSpaces we recommend you encrypt all storage volumes. To configure volume encryption you need to use KMS keys in your account. You may use the [KMS console](#) to create additional KMS keys. To learn more about encryption on WorkSpaces, please see our documentation [here](#).

Root Volume Encryption

User Volume Encryption

Encryption Key [Refresh](#)

Manage Tags

Use tags to add metadata to your WorkSpace, or track costs in the AWS Cost Explorer. A tag consists of a case-sensitive key-value pair. Alphabetic characters, numbers, white space, invisible separators and `_` `:` `/` `=` `+` `-` `@` are accepted. Key is limited to 127 characters, and value to 255 characters. For example, key=Name, and value=Webserver. [Learn More](#)

Key	Value
<input type="text"/>	<input type="text"/>

Step 8: Review and WorkSpace Launch

In this step review the choice you have made for the creation of the WorkSpace. Once you have completed review, click the **Launch WorkSpaces** button at the bottom of the screen.



Launch WorkSpaces

- Step 1: Select Directory
- Step 2: Identify Users
- Step 3: Select Bundles
- Step 4: WorkSpaces Configuration
- Step 5: Review**

Review & Launch WorkSpaces

You are about to launch 1 new WorkSpace. Please review the details below. You can go back and make edits, or click **Launch WorkSpaces**.

New WorkSpaces

Username	Bundle	AutoStop Time	Root Volume	User Volume	Encryption Key
corp.amazo...	Standard wl...	1	<input type="checkbox"/>	<input type="checkbox"/>	alias/aws/workspaces
Name CrowdStrike User Email jaime.franklin@crowdstrike.com Language English (US) Encryption Key None Encrypted Volumes None Running Mode AutoStop					
Tags There are currently no tags associated with this WorkSpace					

Step 9: WorkSpace Creation

Your WorkSpaces environment is now creating. You will see your WorkSpace being created, beginning with the 'pending' state.

ws-825q51fpr	csuser	Information unavailable	Information unavailable	Information unavailable	AutoStop	PENDING
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Once the WorkSpace build is complete, you will see the WorkSpace status Available. The user email address should also receive an email with information on how to set the username password and download instructions for the WorkSpace's client. This will allow you to connect to the WorkSpace.

ws-825q51fpr	csuser	Standard	80 GB	50 GB	AutoStop	AVAILABLE
Username	csuser	WorkSpace IP	172.16.1.206			
Name	User, CrowdStrike	Launch Bundle	Standard with Windows 10			
Email	jaime.franklin@crowdstrike.com	Language	English (US)			
Clients Link	https://clients.amazonworkspaces.com/	Computer Name	IP-C6134E1B			
Registration Code	[REDACTED]	Encrypted Volumes	None			
Failure Message	None	Encryption Key	None			
Connection State	Information unavailable	AutoStop Time	1 hour			
User Last Active	Information unavailable	State	None			
Last State Check	Information unavailable					

Below is the email generated by WorkSpaces creation.



Dear Amazon WorkSpaces User,

Your administrator has created an Amazon WorkSpace for you. Follow the steps below to quickly get started with your WorkSpace:

1. Complete your user profile and download a WorkSpaces client using the following link: https://d-92671d257b.awsapps.com/auth/?#invite:token=11670TvbzRB_26UW/Rn5F0_lrcmfjJo7quhOyr86jzJvRfXUHT4RFHbgsF_ijVdTIMFEZlcOb6EMfzM3x_Co3ACRfbK0k5dR6hbDB0bMWD0z1Qt_c0H2XYp0RASJCjAZ6ASv-JeZhFD1-R-QtG1k0P1s44NbHE4gAhq5atifrWP7O6nGXASPLiUxuktdhZSliu4s5TCqUXPQ&redirect_uri=https://clients.amazonworkspaces.com/&client_id=f6547774fae7346f

2. Launch the client and enter the following registration code 

3. Login with your newly created password. Your username is csuser

You may download clients for additional devices at <https://clients.amazonworkspaces.com/>.

Your WorkSpace is also enabled for Amazon WorkDocs - You can use Amazon WorkDocs to store, sync, and share your files. You can use the WorkDocs Sync client, an application that can automatically backup documents on your WorkSpace and sync documents to/from other devices such as a PC/Mac, so that you can access your data regardless of which desktop you are using. To use WorkDocs Sync, on your WorkSpace, click on the "Install WorkDocs Sync" desktop shortcut to complete the installation. On your PC/Mac desktop, download the client from <https://amazonworkdocs.com/clients>.

The first time you run WorkDocs Sync, you will need to register and login with the same credentials you use with your WorkSpace and select a folder to backup/sync. Once you've completed setup, your files will automatically sync between your PC/Mac and your WorkSpace.

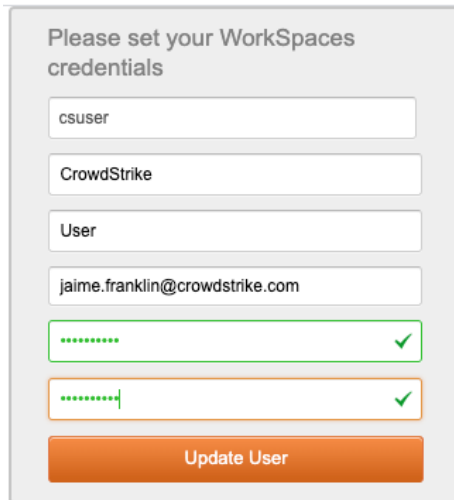
If you have any issues connecting to your WorkSpace, please contact your administrator.

Sincerely,

Amazon WorkSpaces

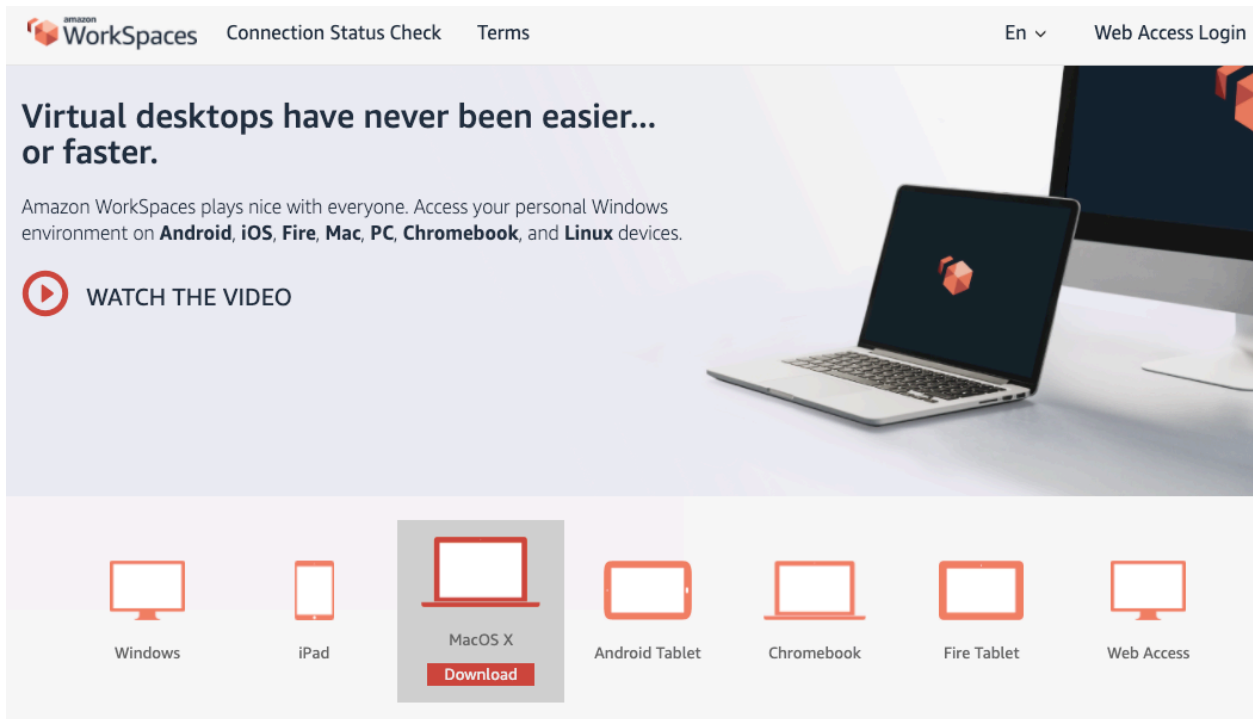
Step 10: Set Workspace Password

Click the link in the email to set the password for the user account used during the WorkSpace creation.



Please set your WorkSpaces credentials


Once you have created your password, you will be taken to a website that will allow you to download the WorkSpaces Client for your OS.



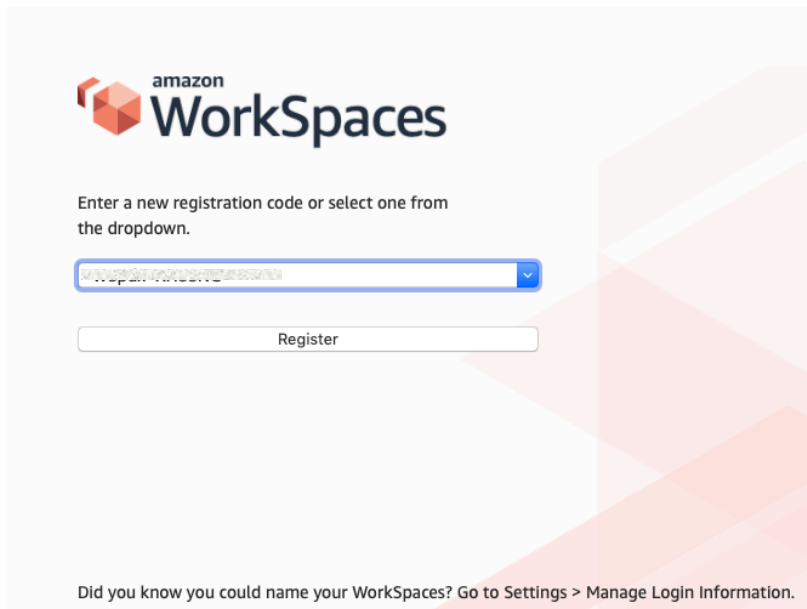
Once you have downloaded and installed the client, you are now ready to connect to your WorkSpace.

Step 11: Connecting to your WorkSpace

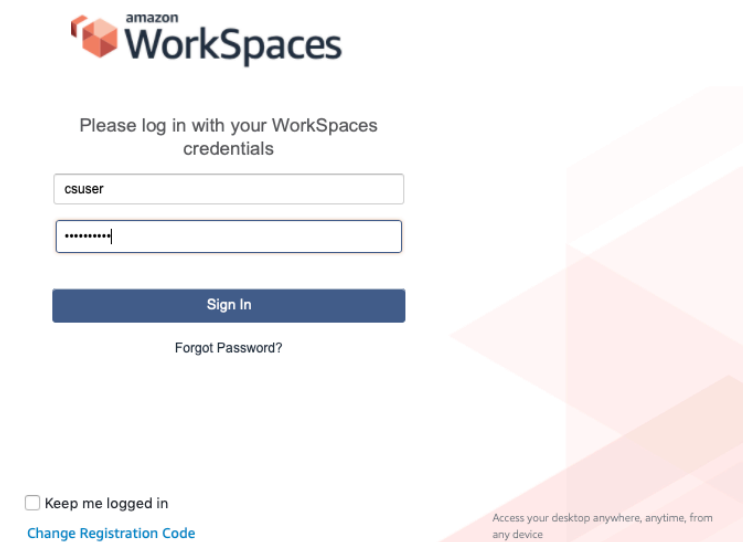
To connect to your WorkSpace, launch the WorkSpaces client software. You will need to copy your registration code that is listed in bullet 2 on the email sent from AWS.

2. Launch the client and enter the following registration code: 

In the initial login box for WorkSpaces, paste the registration code into the box and select Register.



From the next screen, you will enter the username and password that you created for the account.



This will connect you to the Amazon WorkSpaces environment. You will now be ready to install the Falcon Sensor and build your new Golden Image.



Deployment Steps: Installation of the CrowdStrike Falcon Sensor

Step 1: Install the CrowdStrike Falcon Sensor

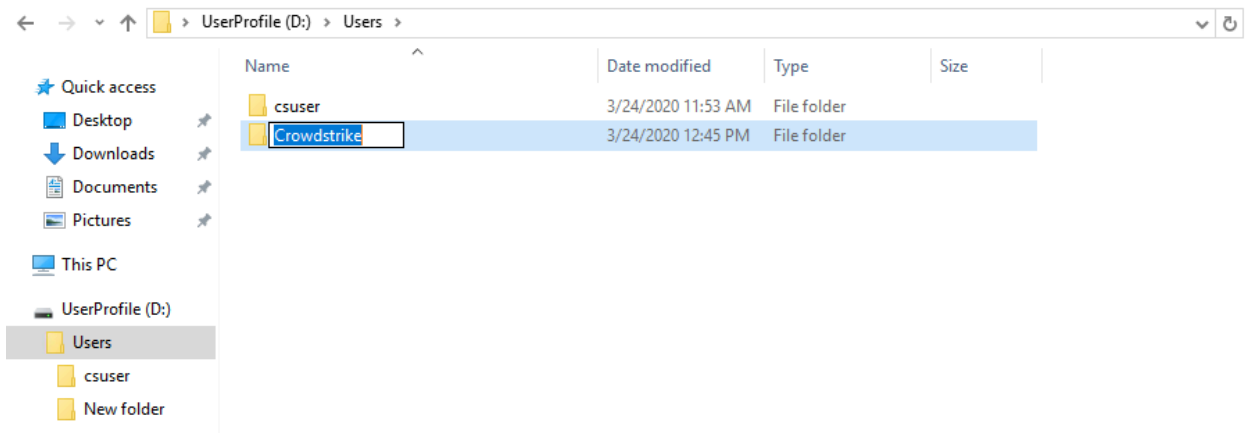
To install the CrowdStrike Falcon sensor, log into your Falcon Console to download the sensor installer file. Download the installer file and place the installer file into a folder on the D: drive of the WorkSpaces instance.

It is important to note that the entire contents of the C:\Drive and the entire D:\Users\username are included except for the some of the personal folder directories such as Contacts, Downloads, Music, etc. Since the downloads from the web browser usually are downloaded to the D:\Users\username\downloads folder, you will need to create a new folder and move the Falcon sensor installer file to that new folder.

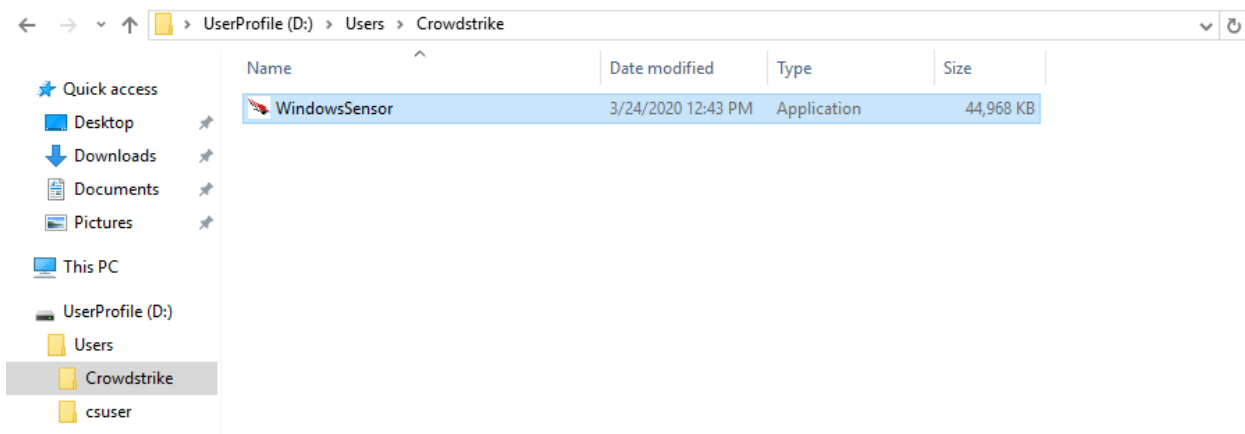
Download the Falcon Sensor installer file

Platform	Version	Release date	SHA256	Older versions	Download
Windows	Windows - 5.27.10904	Mar. 2, 2020	5a64f19467ac59f73b733bfecb162c62f51350c3cee813e0455a2863ea657f7	Older versions	DOWNLOAD
Mac	macOS - 5.28.10902	Mar. 12, 2020	f71ad6269fe1e34062af0d7a6620395179eb16d0cc0098b4a3548fa71e8c1bbc	Older versions	DOWNLOAD

Once the file is downloaded create a new folder in the D:\Users directory



Move the Falcon Sensor installer file to a new CrowdStrike folder



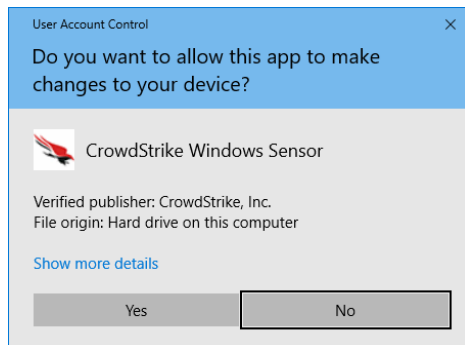
Once the installer file is in the CrowdStrike folder, we are ready to install the Falcon Sensor.

Step 2: Decide Pricing Model between Yearly or Metered Billing

You will need to decide the licensing model you would like to use for your sensor install. There are 2 models that you can choose from yearly licensing for existing license agreement or AWS metered billing that will be billed through AWS Marketplace based on hourly usage. Sensor installation and building of the golden image of Amazon WorkSpace will depend on the selected licensing model. You have the option for creating 2 separate images - one for metered billing and one for yearly licensing. For this document, we will detail both the installations of yearly and AWS Marketplace metered billing.



Once you run the command, you will see a window pop-up to allow the Falcon Sensor to make changes to the system. Select **Yes** to allow the Falcon Sensor to complete the installation.



Once the sensor install completes, you can check to validate that the sensor deployed by using the ***SC query csagent*** command at the command prompt. You will notice that the agent state shows a stopped state. This is expected due the NO_START=1 flag used in the sensor install command. This allows a new unique AID to be generated per WorkSpace that created from the image.

sc query csagent

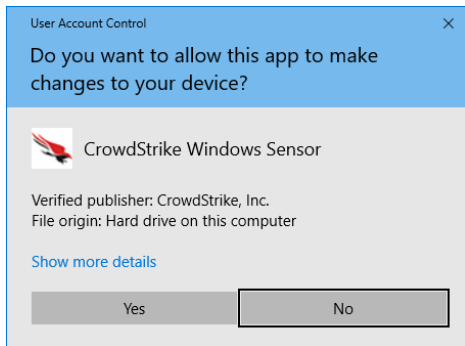
```
Command Prompt
D:\Users\csuser>sc query csagent

SERVICE_NAME: csagent
        TYPE               : 2  FILE_SYSTEM_DRIVER
        STATE                : 1  STOPPED
        WIN32_EXIT_CODE      : 1077 (0x435)
        SERVICE_EXIT_CODE   : 0  (0x0)
        CHECKPOINT          : 0x0
        WAIT_HINT           : 0x0

D:\Users\csuser>
```

Add Windows updates and software as needed for the WorkSpace image.

Option 2: Metered billing Licensing model:



Once the sensor install completes, you can check to validate that the sensor deployed by using the **SC query csagent** command at the command prompt. You will notice that the agent state shows a stopped state. This is expected due the NO_START=1 flag used in the sensor install command. This allows a new unique AID to be generated per WorkSpace that created from the image.

sc query csagent

```
Command Prompt
D:\Users\csuser>sc query csagent

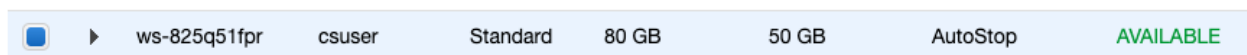
SERVICE_NAME: csagent
        TYPE               : 2  FILE_SYSTEM_DRIVER
        STATE                : 1  STOPPED
        WIN32_EXIT_CODE       : 1077 (0x435)
        SERVICE_EXIT_CODE   : 0   (0x0)
        CHECKPOINT           : 0x0
        WAIT_HINT            : 0x0

D:\Users\csuser>
```

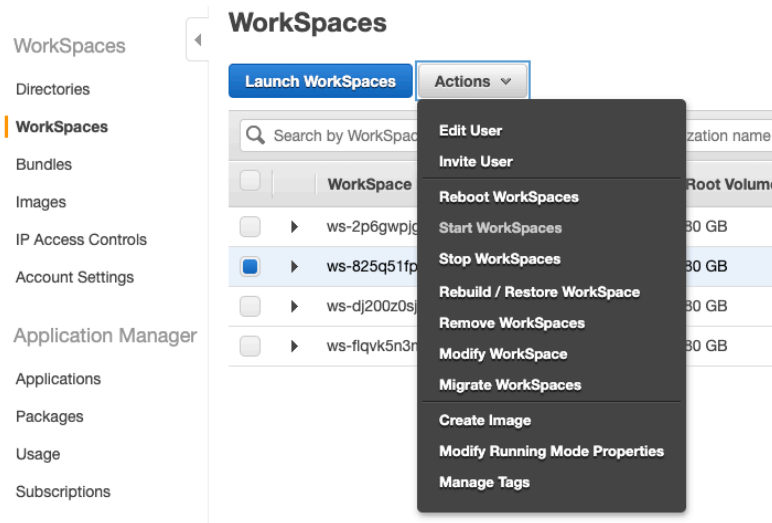
Add Windows updates and software as needed for the WorkSpace image.

Step 3: Create Golden Image

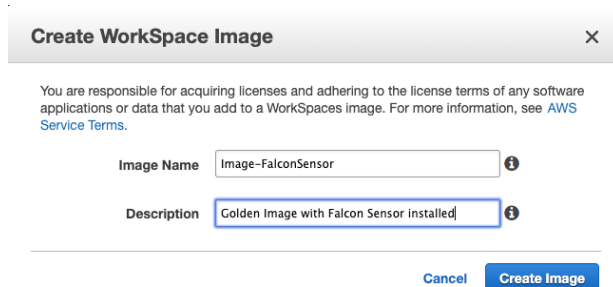
You are now ready to create your WorkSpace image. Make sure you have logged out of your WorkSpace environment from the WorkSpace client. Validate that the WorkSpace status is in the Available status in the Aws WorkSpaces Console.



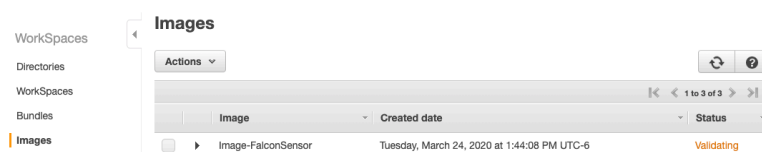
Make sure the box for the Workspace you created for the golden image is selected. Click on the **Actions** button and from the drop-down menu, choose **Create Image**.



You will be prompted to name your new image and provide a description of the image. After completion, click the **Create Image** button.



A new image will be created from your Workspace. This process can take up to 45 minutes to complete. You can check the status of the image build from the WorkSpaces console. You will see the status in a Validating state.

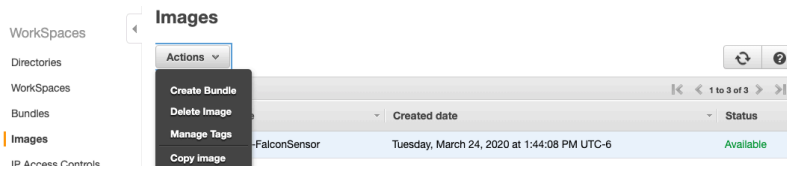




Once the image reaches the Available status, you can now create a new bundle that allows you to create a new Workspace with the new golden image.

Step 4: Create Bundle

When the Image status is available, select the box next to the image and click the **Actions** drop-down menu and select **Create Bundle**.



The image you created in the last step will be listed as the Selected Image. Provide a Bundle Name and Description of the bundle.

Next select the Bundle Type. This will allow you to select the Resources (virtual CPU and Memory) required to run the applications in the Workspace. For this build, I have selected the standard bundle type.

Next set the Root and User Volume Sizes you would like. Once you have entered the information select **Create Bundle** at the bottom of the page.

Create Workspace Bundle

Create a Workspace Bundle from the selected image.

Selected Image Image-FalconSensor

Bundle Name

Description

Bundle Type

Root Volume Size

User Volume Size

[Cancel](#) [Create Bundle](#)



Once the bundle is created, if you select the **Bundles** tab in the WorkSpaces console, you will see your new bundle and image pair.

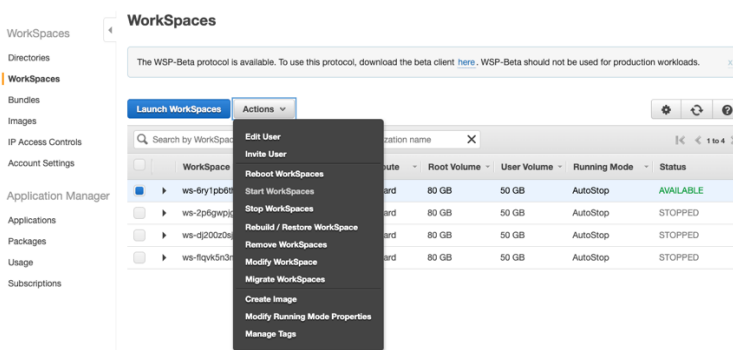


Step 5: Deploy a WorkSpace using the new Bundle with the baked-in Falcon Sensor

Next we will deploy a new WorkSpace with the created bundled image. Select **WorkSpaces** from the WorkSpaces console submenu.

Note: You may need to delete the WorkSpace created in the first step with the temp user (csuser). You can use the **Migrate WorkSpaces** option, if a snapshot has been created for the WorkSpace. If a snapshot has not been created, you will have to remove the WorkSpace and build a new WorkSpace.

Select the box next to your WorkSpace. Select the **Modify WorkSpaces** option from the **Actions** drop-down menu.



In the **Migrate WorkSpace** menu select the Bundle you created above (Bundle-FalconSensor (PCoIP)) and select the **Migrate WorkSpace** button.



Assign WorkSpace Bundles

Assign the target bundle and language for the WorkSpace you are migrating. Depending on the original WorkSpace and the selected target bundle, the root and user volume sizes might change during the migration process. **WARNING:** The migration process does NOT preserve any data on the root volume, and any changes made to the user volume after the listed snapshot time are removed. Details can be found [here](#).

Username	Snapshot Time	Bundle	Language	Root Volume	User Volume
corp.amazonworkspaces.com\jfranklin	Mar 24, 2020, 10:23 AM UTC-6	Bundle-FalconSensor (PCoIP)	Information unavailab	80	50

Cancel Migrate WorkSpace

Once the migration is complete your WorkSpace should show a status of Available.

The screenshot shows the AWS WorkSpaces console. On the left is a navigation menu with 'WorkSpaces' selected. The main area displays a notification about the WSP-Beta protocol. Below that is a 'Launch WorkSpaces' button and an 'Actions' dropdown. A search bar is present above a table of workspaces. The table has columns for Workspace ID, Username, Compute, Root Volume, User Volume, Running Mode, and Status. One workspace is listed with ID 'ws-6ry1pb6th', username 'csuser', and status 'AVAILABLE'.

Workspace ID	Username	Compute	Root Volume	User Volume	Running Mode	Status
ws-6ry1pb6th	csuser	Standard	80 GB	50 GB	AutoStop	AVAILABLE

Step 6: Validate the Sensor is installed and running

Follow the steps above (Steps 9 – 11) to log into the WorkSpaces environment with the client. Once you have logged in, open a command prompt to validate the sensor is installed and running in the image. From the command prompt type the following command:

sc query csagent

The output of the command should show the following:



```
CA. Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

D:\Users\jfranklin>sc query csagent

SERVICE_NAME: csagent
        TYPE               : 2  FILE_SYSTEM_DRIVER
        STATE                : 4  RUNNING
                          (STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN)
        WIN32_EXIT_CODE      : 0  (0x0)
        SERVICE_EXIT_CODE  : 0  (0x0)
        CHECKPOINT          : 0x0
        WAIT_HINT           : 0x0

D:\Users\jfranklin>
```

The state should show the Falcon sensor as Running.

This completes the build of your WorkSpace's environment with the CrowdStrike Falcon sensor deployed.

As you build new WorkSpaces, pointing the build to the custom bundle and image that was built will ensure that the Falcon sensor is running and protecting your WorkSpaces DaaS.



Additional Resources

Learn how desktop-as-a-service (DaaS) solves the challenges you face with VDI, and how to deploy DaaS on AWS in minutes.

- [Desktop-as-a-Service | AWS](#)

Learn about Directory Services from AWS and how to deploy it in AWS Cloud

- [AWS Directory Service | Amazon Web Services \(AWS\)](#)
- [Active Directory DS on AWS - Quick Start](#)

Learn more about securing remote work and learning solutions in AWS Cloud

- [AWS Remote Working and Learning Solutions](#)

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- [AWS Marketplace CrowdStrike Listings](#)